**Business Requirements Document (BRD)**

**1.1 Introduction**

**Project:** Integrated Humanitarian Operations Management System (IHOMS)  
**Document Purpose:** Capture all high-level business needs and objectives from stakeholders.

**1.2 Business Objectives**

* Enhance coordination among humanitarian agencies.
* Streamline resource allocation and beneficiary management.
* Provide real-time reporting and decision support.
* Ensure compliance with international humanitarian standards.

**1.3 Stakeholder Needs Summary**

| **Stakeholder Group** | **Needs and Expectations** | **Priority** |
| --- | --- | --- |
| Field Operations Teams | Easy-to-use interface, mobile accessibility | High |
| Management & Sponsors | Real-time dashboards, KPIs tracking | High |
| IT Support | Maintainability, integration with existing tools | Medium |
| Donor Agencies | Transparent reporting, compliance documentation | High |

**1.4 Scope Overview**

* Develop centralized platform with modules for resource management, logistics, reporting, and communication.
* Integrate with existing databases and systems.
* Provide multilingual support and offline functionality for field use.

**1.5 Business Constraints**

* Fixed budget and timeline.
* Data privacy laws and humanitarian ethics must be adhered to.

**1.6 Acceptance Criteria**

* System meets documented business needs and KPIs.
* User acceptance testing completed successfully.